



TERMS & CONDITIONS:

DOMESTIC TOUR FEE INCLUSIONS

- Coach or train travel as specified in the itinerary
- Accommodation on a share-twin basis in hotels and/or ship cabins
- Meals as specified in the itinerary
- Activities and admissions as specified in the itinerary
- All group transfers
- Other inclusions as specified in the itinerary and will vary according to the tour type

DOMESTIC TOUR FEE EXCLUSIONS

- Any flights to/from the tour start and end point (these can be arranged for you)
- Personal expenses
- Beverages during meals, unless specified
- Other meals not specified in the itinerary
- Costs for variations made outside the group arrangements
- Travel insurance
- Costs of any optional trips offered
- If you wish to pay by credit card, a surcharge of 2.5% will be charged

INTERNATIONAL TOUR FEE INCLUSIONS

- Economy class air travel as detailed (excluding airport taxes)
- All airport transfers and any coach or train travel as specified in the itinerary
- Accommodation on a share-twin basis in hotels and/or ship cabins
- Meals as specified in the itinerary
- Entrance fees as specified in the itinerary
- Gratuities for local guides and/or crew of any included ships which form part of the tour itinerary

INTERNATIONAL TOUR FEE EXCLUSIONS

- Passport costs (passports must be current and valid for at least six months after return to New Zealand)
- Any visa requirements
- Airline/departure taxes
- Costs for variations made outside the group arrangements
- Travel insurance
- Costs of any optional trips offered

DISCOUNTS AVAILABLE (International tours only)

- Previous Tour Discount - \$200 per person

VARIATIONS IN TRAVEL

Calder & Lawson Tours are happy to arrange for you to combine your tour with other travel you wish to undertake, and to quote on these additions. Variations are subject to airline regulations. Any variation in travel plans must be made and confirmed at least three months prior to travel. In most cases you may upgrade to Premier Economy or Business Class when these services are available.

PAYMENT METHOD

Your tour deposit and fee can be paid by cash, direct debit or credit card.

INTERNATIONAL TOURS REGISTRATION

A deposit of \$1,000 per person is required with your registration. Some tours featuring cruises or trains may require increased deposits. To secure a place on a Discovery, Journeys, Walking or Biking tour please complete your registration (online or paper form) and return with your deposit to Calder & Lawson Tours. A place is not guaranteed unless your deposit has been received. Registrations will be accepted in order of receipt of deposits.

NZ DOMESTIC TOURS REGISTRATION

A deposit of \$500 per person is required with your registration. Some tours featuring cruises or trains may require increased deposits. To secure a place on a NZ domestic tour, please complete your registration (online or paper form) and pay your deposit to Calder & Lawson Tours. A place is not guaranteed unless your deposit has been received. Registrations will be accepted in order of receipt of deposits. If the tour is unable to operate because of government travel restrictions due to Covid-19, you will have the choice of transferring your deposit to another tour or receive a full refund. NZ domestic tours are not eligible for a Previous Tour Discount.

FULL PAYMENT

The balance of the tour fee is payable on or before a date which will be advised to you by Calder & Lawson Tours.

COVID-19 AND QUARANTINE

It is very important to note that quarantine-free travel is not guaranteed and is subject to change at short notice, you travel at your own risk and must be prepared for potential changes to quarantine status. Should you require managed isolation or changes to your travel plans, the team at Calder & Lawson Tours will be available to assist however any additional costs incurred due to delays or changes are your responsibility.

CANCELLATION/WITHDRAWAL

If the tour is cancelled due to minimum numbers not being reached by Calder & Lawson Tours, payment made will be refunded in full. Calder & Lawson Tours are unable to take responsibility should a tour not operate due to natural disaster, epidemic or pandemic, political unrest, travel bans or other such events beyond our control. It is the passenger's responsibility to have travel insurance in place to cover such eventualities. It is therefore essential that travel insurance is arranged and paid for prior to the date by which the progress or final payments are due. Once the deposit has been made and the tour is confirmed, your deposit is non-refundable. All progress and final payments made are non-refundable. Again insurance cover is therefore essential.

DEPARTURE GUARANTEE

The tour will proceed provided that the specified minimum number of deposits have been received. Calder & Lawson Tours will contact those registered on the tour to advise when that tour is a definite departure.

SINGLE SUPPLEMENT

For clients travelling alone, a single supplement is payable. Calder & Lawson Tours are allocated a limited number of single occupancy accommodation and therefore stipulate that single supplements are subject to availability.

SOLO TRAVELLERS LOOKING TO SHARE

Should single passengers prefer to share with a stranger of the same gender, Calder & Lawson Tours may be able to assist. However such arrangements are solely between the passengers concerned, and Calder & Lawson Tours accepts no responsibility for compatibility, nor guarantees being able to supply a twin share partner. Such arrangements are entered into on the understanding that both passengers travel together for the entire journey. Should a twin share partner not be found, or should one party cancel from the tour, at any stage, the single supplement will be applied to the remaining passenger.

TOUR MANAGER

Calder & Lawson Tours tours will be led by a person especially chosen for her/his organisational and people skills. Her/his role is to look after all travel arrangements and well-being of the group. Calder & Lawson Tours shall not be liable for any loss or expense arising from any statement, advice or recommendation made by the Tour Manager or any other servant of the Company, nor responsible for any decision made by any person as a result of any such statement, advice or recommendation. The Tour Manager will do her/his best to ensure that your tour is worry free, safe and satisfying. Calder & Lawson Tours reserves the right to make changes to the Tour Manager at any time.

PRIVACY ACT WAIVER

You consent to us providing the following Personal Information to our **suppliers**: Your full name and address, passport number, travel details and your contact details.

ACCOMMODATION

Tour price includes accommodation throughout on a twin share basis, with private facilities, unless otherwise specified.

COST AND ITINERARY CHANGES

Exchange rate fluctuations may result in a change to the advertised tour price. The price will not change after full payment has been made by a client. Calder & Lawson Tours has selected with care and in good faith, the information given and the choice of suppliers but reserves the right, where circumstances necessitate, to change the itinerary and to advise the traveller of these changes. Due to unforeseen circumstances the itinerary may need to be amended during the tour.

INSURANCE

It is mandatory, and a condition of travel, for anyone travelling on a Calder & Lawson Tour to have full and adequate travel insurance cover. Recommended policy provisions can be mailed to all participants. For an additional charge the policy may include cover for pre-existing and declared medical conditions subject to approval from the insurance provider. In the event that travel insurance has been arranged privately, confirmation in writing must be received prior to the date by which the balance of the tour fee is payable.

VACCINATIONS

We strongly recommend that you consult with your doctor or travel doctor, particularly for travel to developing countries.

TRAVELLERS WHO REQUIRE ASSISTANCE

You are required to disclose to us at time of booking, any disability requiring special attention. This includes physical disability, difficulty walking, hearing or eyesight impairment, or any neurological disorders. While every effort is made to accommodate such difficulties, we are not responsible in the event we are unable to do so, and are not responsible for any denial of services by carriers, hotels, or other independent suppliers. Our concern must always be for the enjoyment and welfare of the group as a whole, and we regret that we cannot provide individual assistance to participants for walking, getting on and off motor coaches or vessels, or other personal needs. A physically and mentally able companion must accompany travellers who need such assistance.